

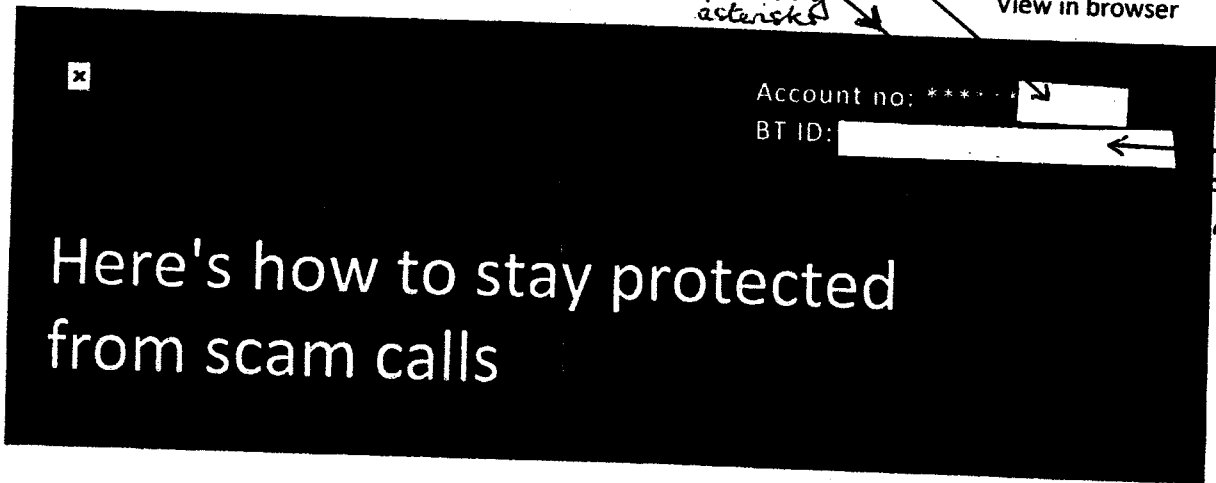
From:
Sent:
To:
Subject:

BT <bt.athome@ecomm.bt.com>
07 February 2019 19:16
(Personal email address)
We're here to help with scam calls

BT have confirmed this is
NOT a BT email address

THIS IS A SCAM !!
'PHISHING' EMAIL !!

Wrong number of preceding asterisks
Last four digits of account number (correct!)
View in browser



Hello,

We want to make sure you're safe and while we can never stop scam calls completely, we're doing lots of things to make sure you stay protected.

For an easy way to stay safe, we've put together a list of common tricks that scammers use, so you know what to look out for.

It's probably a scam if someone calls you out the blue to:

- tell you that your service has been hacked
- try to remotely take control of your computer or another device
- tell you they've found a problem with your computer
- ask you for an urgent payment and threaten to disconnect your service
- ask for payment details to activate Call Protect, Caller Display, or any of our free services.

If something doesn't seem right, you can still stay in control. Make sure not to give out any personal details, hang up the phone, and report the call on our website at bt.com/scams

If you want to report a scam or learn more about the free products we've made to help avoid them, you'll find information on bt.com/scams

Best wishes,
The BT Team



We sent this email to you because you subscribed to BT Services via

← Personal email address - correct!

Getting in touch

Feedback or questions? Visit our [Contact us page](#). (Don't reply to this email, we won't see it.)

Staying in the loop

Add bt.athome@ecomm.bt.com to your address book to make sure our emails always get to your inbox.

Keeping your private details private

Read our [privacy policy](#) to see how we protect your personal information.

Protecting yourself online

We'll never send you emails asking for your personal information. Find out more on our [phishing page](#).

© British Telecommunications plc 2019. We're registered in England at 81 Newgate Street, London EC1A 7AJ (company number 1800000).

All this information was correct on the date we sent this email.

SCAM CALLERS' TELEPHONE NUMBERS

- 02128105945
- 02116279609
- 00498700260875
- 00498012493601
- 03146095627
- 01434611972
- 01703386158
- 01798593779
- 01286833616?

These are all numbers that have telephoned in January & February 2019 with messages that BT line and/or IT connection has been compromised or hacked and they would be discontinued within 24 hours. The calls recommended pressing various option buttons to resolve the problems — DON'T UNDER ANY CIRCUMSTANCES!!